

# DOWNLOADING APPROVED PLANS PROJECTDOX 9.2

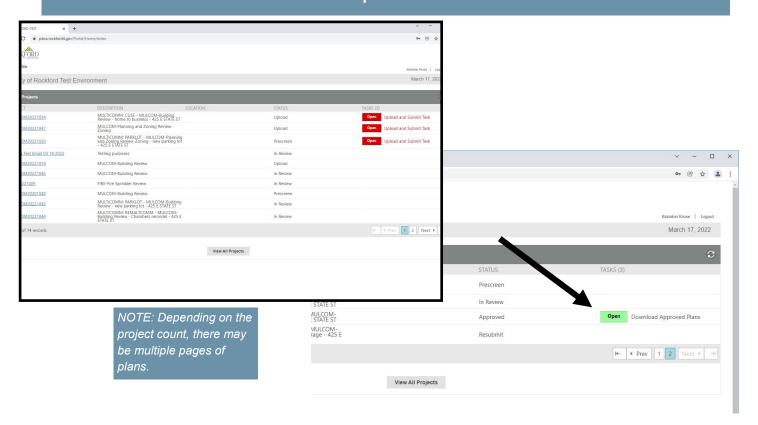


## **ProjectDox Login**

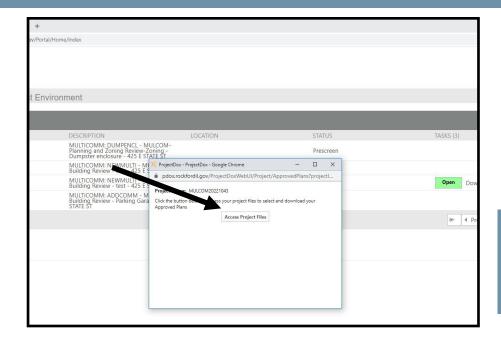
Once you get a notice that plans are approved, click the link in the email or pull up the ProjectDox login screen and log into ProjectDox.



The dashboard will display the status of all plans the user is associated with. Any plans that are reviewed and approved will have a task to download the approved plans.



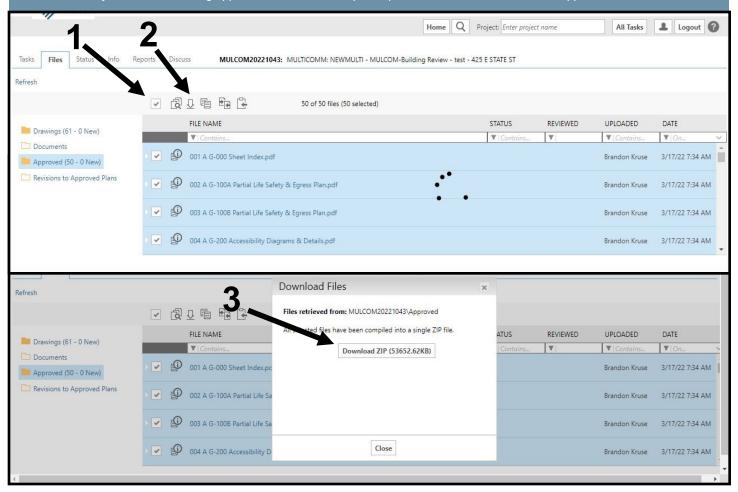
## A new window will pop up, allowing you to access the files



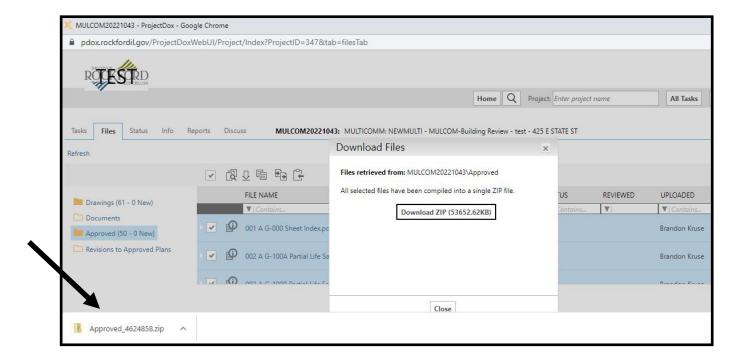
NOTE:
Please make
sure popup
blockers are
disabled for
ProjectDox

This will open the approved files folder. Clicking the checkbox (1) as indicated below will select all files in the folder. Clicking the download icon (2) will start downloading the files. Once ProjectDox has compiled the files, a window (3) will pop up with a download link.

NOTE: If you are downloading approved revisions to the plans, please click on the Revisions to Approved Plans Folder.



## Files will download and appear in the bottom corner or wherever the browser of choice stores downloaded files.



## **FAQ**

## Q: When can I download approved plans?

A: Once the review cycle is complete and all review fees are paid, the files will be available.

## Q: How long will I be able to access and download plans for?

A: Files are available to download as long as the user maintains their ProjectDox account.

### Q: I cannot access drawings. Why?

A: Please make sure all reviews are completed, all reviewers have approved the plans, and any review fees are paid. Make sure popup blockers are disable for ProjectDox webpages. If you still encounter issues, please contact the city using the attached <a href="mail-address">email address</a>.

### Q: Are my plans secure?

A: Yes, your plans are held on a secure server. Only you and the review staff have access to the drawings, and all drawings are read only and cannot be altered.